# **Apron Safety Management**

Airside Operational Instruction (AOI) 11



DOCUMENT REVIEW HISTORY			
AOI 11 CURRENT VERSION:- V2.0			
ISSUE DATE:-	DECEMBER 2017		

VERSION	REVIEW	DATE
V1.0		September 2015
	1.1	September 2016
V2.0		December 2017
	2.1	November 2020
	2.2	May 2022
	2.3	April 2024

## AMENDMENTS

This document will be subject to a routine review, over a period not exceeding 36 months. The latest version will be included in the annual reissue of the Aerodrome Manual; interim reviews are carried out as deemed necessary.

Only operational related amendments will prompt the issue of a new Version; pertinent amendments being highlighted in green text & indicated by a green bar in the right margin. Indication of any amendment of an administrative nature will be listed below.

# REVIEW / AMENDMENT HISTORY

REVIEW SUMMARY			
REVIEW REF:- 1.1 REVIEW COMPLETED BY:- CATHY WILLOUGHBY-CRISP			
DATE:-	SEP 16	ROLE:-	AIR TRAFFIC & OPERATIONS MANAGER

PARAGRAPH	AMENDMENT
Appendix	Forms reformatted

REVIEW SUMMARY			
REVIEW REF:- V2.0 REVIEW COMPLETED BY:- CATHY WILLOUGHBY-CRISP			
DATE:-	DEC 17	Role:-	AIR TRAFFIC & OPERATIONS MANAGER

PARAGRAPH	AMENDMENT
	New ownership

REVIEW SUMMARY			
REVIEW REF:-	V2.1	REVIEW COMPLETED BY:-	CATHY WILLOUGHBY-CRISP
DATE:-	Nov 20	ROLE:-	AIR TRAFFIC & OPERATIONS MANAGER

PARAGRAPH	AMENDMENT
Various	Role changes & associated responsibilities

REVIEW SUMMARY			
REVIEW REF:- V2.2 REVIEW COMPLETED BY:- CATHY WILLOUGHBY-CRISP			
DATE:-	May 22	ROLE:-	AIRFIELD SERVICES MANAGER

PARAGRAPH	AMENDMENT		
Various	Elements of AOP 01 incorporated		
REVIEW SUMMARY			
REVIEW REF:-	V2.3	REVIEW COMPLETED BY:-	KEITH JEWITT
DATE:-	APRIL 24	ROLE:-	AIRFIELD SERVICES MANAGER

PARAGRAPH	AMENDMENT
	Nil

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#### 1. INTRODUCTION

#### 1.1 PURPOSE

This AOI is established to ensure that all Apron operations are conducted in a safe manner, in accordance with published procedures; and in line with the requirements specified in the Aerodrome Manual.

Monitoring of activity is undertaken on a daily basis to ensure that individuals are familiar with the requirements and that the procedures are being implemented correctly.

This AOI specifies the areas to be monitored and the responsibilities for this process.

#### 2. RESPONSIBILITIES AND AWARENESS

#### 2.1 APRON SUPERVISION

The Ground Operations Manager (GOM) and the Airport Duty Operations Manager (ADOM) are responsible, and have the authority, to enforce the published safety procedures regarding operations carried out on all Apron areas.

It is the responsibility of the GOM & ADOM to plan and co-ordinate the safe parking of aircraft on the Aprons. Any unsafe operation being observed on the Apron areas is to be brought to their attention immediately.

### 2.2 APRON PERSONNEL

All personnel carrying out operations, on or around aircraft parked on the Apron or other designated area, are to be aware of their own responsibilities under the provisions of the Health & Safety at Work Act.

In order to avoid accidents or injuries, vehicles or any other apron equipment, should only be operated by a trained operator, who has undergone safety training and operational training for that piece of equipment.

#### 2.3 APRON DISCIPLINE

All personnel working on the Apron are to wear the following safety equipment:-

- High Visibility Clothing
- Ear Defenders
- Safety Footwear
- Overalls / Gloves, if appropriate

All personnel working on the Apron are to be aware of the associated dangers, including:-

- Aircraft / vehicles manoeuvring
- Aircraft fuelling
- Aircraft that are starting; awareness of the dangers involved with aircraft propellers and jet engine efflux areas

#### 2.4 VEHICLE OPERATIONS

The following rules apply to all vehicles operating on the Apron areas:-

- Obstruction Lights illuminated at all times
- Vehicles are to be driven at a safe and controllable speed; less than 20 mph
- When approaching an aircraft, speed is to be reduced to 5 mph
- Never position any vehicle onto an un-chocked aircraft
- Never obstruct fuelling vehicles whilst they are fuelling aircraft
- Never drive under main planes or tail planes
- When reversing there must be second operator to watch the vehicle back

#### 3. SAFETY MONITORING

#### 3.1 AIMS AND OBJECTIVES

The aim of Apron safety monitoring is to ensure that all procedures are being implemented and staff are compliant whilst carrying out their duties.

The objectives of Airfield monitoring are as follows:-

- To monitor the procedures undertaken during aircraft arrival, turn-around and departure; to include the off-load and on-load of passengers and freight
- To identify trends and make recommendations for improvements
- To provide data to produce reports for the department and for relevant safety committees

#### 3.2 Monitoring Process

During a 24-hour period, the following activities will be monitored:-

- Marshalling
- Control of Passengers
- Handling of PRMs
- Vehicle Operations during an Aircraft Turn-around
- Aircraft Pushback

This monitoring will usually be undertaken by the Airport Duty Operations Manager (ADOM) but may be completed by any other member of the Management Team.

Any safety concerns or unsafe practises will be reported immediately to the Ground Operations Manager &/or Operations Director.

#### 3.3 Monitoring Oversight

The Ground Operations Manager is responsible for the oversight of the monitoring process. Any safety concerns, which are raised during the monitoring process, should be dealt with immediately with the individuals concerned.

The Ground Operations Manager will address any issues raised and note agreed actions. A Safety Report should be submitted via Oshens and progress tracked to ensure satisfactory resolution.

Any trends or significant events / issues will be raised at the relevant safety committees and may be used to form the content of safety promotional materials, such as the Airside Safety Bulletin.

#### 3.4 REPORTING FORMS

Copies of the various reporting forms in use for the Apron Safety Monitoring are contained in the attached Appendixes:-

- Appendix 1 Aircraft Marshalling
- Appendix 2 Aircraft Turn-Around; Vehicle Operations
- Appendix 3 Passenger Handling
- Appendix 4 Push-Back Procedures

All forms are available via :-

BIAIS > Company Forms > Airside & Operational Related Forms

	Bournemouth Airport	FORM	ASM 01		FETY MONITORING; FT MARSHALLING
DAT	TE:-	Monitor	R:-		
	FLIGHT NO STA		STA	ATA	HANDLING AGENT
1	Marshal in position		<u> </u>	PEMEDIAL ACTION 3	AKEN / COMMENTS:-
2	Stand checked prior to airc	raft arrival		TEMESIAE TETTON	AREITY COMMENTS:
3	Licence held & wearing ap	propriate PPE			
4	Correct equipment used				
5	Correct signals used				
6	Stand free from obstacles;	equipment, FOD etc.			
7	Wingtip clearance; minimu	ım 20%			
8	Aircraft chocked correctly				
9	People held clear until obs	truction light switche	d off		
	FLIGHT NO	STAND	STA	ATA	HANDLING AGENT
	FLIGHT NO	STAND	JIA	AIA	HANDLING AGENT
	T.,		<u> </u>		
1	Marshal in position			REMEDIAL ACTION 1	AKEN / COMMENTS:-
2	Stand checked prior to airc				
3	Licence held & wearing ap	propriate PPE			
4	Correct equipment used				
5	Correct signals used				
6	Stand free from obstacles;				
7		Wingtip clearance; minimum 20%			
	8 Aircraft chocked correctly				
	·	truction light switche	d off		
9	People held clear until obs	truction light switche	d off		
	·	truction light switche	d off STA	ATA	HANDLING AGENT
	People held clear until obs			ATA	HANDLING AGENT
	People held clear until obs				HANDLING AGENT  TAKEN / COMMENTS:-
9	People held clear until obs	STAND			
9	People held clear until obs  FLIGHT NO  Marshal in position	STAND craft arrival			
9	People held clear until obs  FLIGHT NO  Marshal in position Stand checked prior to airc Licence held & wearing ap Correct equipment used	STAND craft arrival			
1 2 3 4 5	People held clear until obs  FLIGHT NO  Marshal in position Stand checked prior to airc Licence held & wearing ap Correct equipment used Correct signals used	STAND craft arrival propriate PPE	STA		
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BournemouthAirport FORM ASM 02	APRON SAFETY MONITORING; AIRCRAFT TURN-AROUND; VEHICLE OPERATIONS
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DATE:-	MONITOR:-	

	FLIGHT NO	Stand	STA	1	ATA	HANDLING AGENT
	T .					
1	1 Passenger / Crew steps			RE	MEDIAL ACTION TAKEN	/ COMMENTS:-
2	2 Baggage / Freight handling equipment					
3	3 Catering vehicles					
4	4 Toilet / portable water equipment			]		
5	Fuelling vehicles; hoses & e	earthing connector				
6	Cleaners' vehicle					

FLIGHT NO	Stand	STA	ATA	HANDLING AGENT

1	Passenger / Crew steps	
2	Baggage / Freight handling equipment	
3	Catering vehicles	
4	Toilet / portable water equipment	
5	Fuelling vehicles; hoses & earthing connector	
6	Cleaners' vehicle	
7	Engineering vehicles / equipment	

7 Engineering vehicles / equipment

REMEDIAL ACTION TAKEN / COMMENTS:-			

FLIGHT NO	Stand	STA	ATA	HANDLING AGENT

1	Passenger / Crew steps	
2	Baggage / Freight handling equipment	
3	Catering vehicles	
4	Toilet / portable water equipment	
5	Fuelling vehicles; hoses & earthing connector	
6	Cleaners' vehicle	
7	Engineering vehicles / equipment	

REMEDIAL ACTION TAKEN / COMMENTS:-			

FLIGHT NO	STAND	STA	ATA	HANDLING AGENT

1	Passenger / Crew steps	
2	Baggage / Freight handling equipment	
3	Catering vehicles	
4	Toilet / portable water equipment	
5	Fuelling vehicles; hoses & earthing connector	
6	Cleaners' vehicle	
7	Engineering vehicles / equipment	

REMEDIAL ACTION TAKEN / COMMENTS:-							

BournemouthAirport			FORM ASM 03	APRON SAFETY MONITORING; PASSENGER HANDLING		
DAT	ΓΕ:-	M	ONITOR:-			
	<b>F</b> LIGHT <b>N</b> O	STAND	STA	ATA	GATE USED	HANDLING AGENT
1	Dassengers supervis	ed at all times		Denne	DIAL ACTION TAKEN	/ COMMENTS:-
2	Passengers supervised at all times  Cross boarding issues managed / avoided			IXEIVIE	DIAL ACTION TAKEN	COMMENTS
3	Correct procedure for	_				
4	Correct use of walky					
5	Passengers marshall					
6	Passenger barrier ch					
	0 11 1	,				
	<b>F</b> LIGHT <b>N</b> O	STAND	STA	ATA	GATE USED	HANDLING AGENT
1	Passengers sunervis	ed at all times		REME	DIAL ACTION TAKEN /	/ COMMENTS:-
2	Passengers supervised at all times  Cross boarding issues managed / avoided				SIAL FIGHT PARENT	COMMENTO
3	Correct procedure for road crossing					
4	Correct use of walky					
5	Passengers marshall	-				
6	Passenger barrier ch					
		· ·				
	<b>F</b> LIGHT <b>N</b> O	STAND	STA	ATA	GATE USED	HANDLING AGENT
1	Passengers supervis	Passengers supervised at all times			DIAL ACTION TAKEN	/ COMMENTS:-
2	Cross boarding issue		roided			
3	Correct procedure for	_				
4	Correct use of walkways or coaches					
5	Passengers marshalled around aircraft					
6	Passenger barrier chain replaced			7		
	-	<u> </u>	L			
	<b>F</b> LIGHT <b>N</b> O	STAND	STA	ATA	GATE USED	HANDLING AGENT
1	Passengers supervis	ed at all times		REMA	DIAL ACTION TAKEN /	COMMENTS:-
2			roided	IXLIVIE		- John Marie
_	Cross boarding issues managed / avoided					

Correct procedure for road crossing

Correct use of walkways or coaches

Passengers marshalled around aircraft

Passenger barrier chain replaced

<b>-</b>								
BournemouthAirport Form			ASM 04	APRON SAFETY MONITORING; PUSH-BACK PROCEDURES				
DAT	Date:- Monitor:-							
FLIGHT NO STAND			STD		ATD	HANDLING AGENT		
1	Stand free from obstacles				EMEDIAL ACTION TAK	EN / COMMENTS'-		
2	Traffic on Rear of Stand			146	INEDIAL ACTION TAK	ELLY COMMENTS.		
3	Aircraft pushed back us		res					
4	Reversing of push-back							
	<u> </u>							
		-						
	FLIGHT NO	STAND	STD		ATD	HANDLING AGENT		
1	Stand free from obstacle	es		RE	MEDIAL ACTION TAKEN	/ COMMENTS:-		
2	Traffic on Rear of Stand Road managed							
3	Aircraft pushed back using correct procedures							
4	Reversing of push-back tug kept to a minimum							
FLIGHT NO STAND		STD		ATD	HANDLING AGENT			
			1					
1	Stand free from obstacles			RE	EMEDIAL ACTION TAK	EN / COMMENTS:-		
2	Traffic on Rear of Stand Road managed							
3	Aircraft pushed back us	-						
4	4 Reversing of push-back tug kept to a minimum							
	FLIGHT NO	STAND	STD		ATD	HANDLING AGENT		
_				_				
1				RE	EMEDIAL ACTION TAK	EN / COMMENTS:-		
2								
3								
4	4 Reversing of push-back tug kept to a minimum							