

Minutes

Meeting	Bournemouth Airport Consultative Committee
Held on	Thursday 27 th November 2025
Time	1200 hrs
Venue	Pussex House, Bournemouth Airport

Attendees	1. Mr D Skillicorn (Chair)	Bournemouth University
	2. Cllr Mrs J Jones (Deputy)	Hurn Parish
	3. Cllr J Adams	New Forest National Park Authority
	4. Mr A Biggs	RAF Association
	5. Ms D Hart	Dorset Chamber of Trade & Industry
	6. Mrs J Hudson	Broadstone Neighbourhood Forum
	7. Cllr C Latham	Verwood Town Council
	8. Cllr Manley	Bransgore Parish Council
	9. Cllr B Manuel	West Parley Parish Council
	10. Cllr S Rippon-Swaine	New Forest District Council
	11. Mr P Thorne	Christchurch & District Chamber of Trade & Commerce
	12. Ms R Osborn	Secretary to Consultative Committee
In Attendance	Bournemouth Airport:	
	1. Mrs C Hicks	Customer Service Director
	2. Mr R Johnson	Head of Development
	3. Mrs D Mallet-Knight	Environment & Sustainability Officer
Apologies	1. Cllr V Charrett	Mayor of Christchurch
	2. Cllr T Cordery	Ferndown Town Council
	3. Mrs S Fotheringham	Friends of St Catherine's Hill
	4. Mrs E Lancaster	Friends of St Catherine's Hill
	5. Mrs K Glynn	Crowhill Residents' Association / Burley Parish Council
	6. Cllr B Gorringe	Dorset County Council
	7. Cllr Mrs M Phipps	BCP

Meeting dates:	All Thursdays at 1200 hrs	→ 23 rd July 2026
	→ 19 th March 2026	→ 19 th November 2026

1. Minutes of Last Meeting

The minutes of the last meeting, held on the 24th July 2025, were approved by those present.

2. Actions from Minutes of Last Meeting

ACTION 1 ONGOING **Community Fund: BCP stated a Variation to the 106 Agreement was required. The Member from BCP offered to follow-up with the BCP Legal Team and report back to Mrs Mallet-Knight.** The Deed of Variation had been reviewed and was with NatWest for signature, following the Airport's sale to ICG .
[Further discussion under Corporate & Social Responsibility]

ACTION 2 ONGOING **Airspace Change: Cyrrus to be invited back to present to the Consultative Committee at such time there was something to report / feedback from the CAA.** A Member reported that he had taken part in the Cyrrus consultation. Members expressed their thanks for the briefing email sent out containing his findings.

3. Business Update

Rob Johnson, Head of Development
Cathy Hicks, Customer Service Director

3.1 Passenger Numbers: There were 134,991 passengers in October (2% ahead of forecast) and 1,079,394 for the Financial Year to Date. Passenger aircraft movements for the period stood at 931, there were 142 Cargo movements and 1,359 General Aviation movements (including light aircraft). Mr Johnson stated that although the Airport expected a level of maturity in movements next year, which meant peak aircraft movements were anticipated to be largely level year-on-year. Cargo was currently at the peak of the season, pre-Christmas. Again, broadly the same next year.

- 3.2 **Performance:** Bournemouth achieved 97% aircraft On Time Performance (target 95%). The average queue at Check-In was 5.4 minutes and 4½ minutes at Central Search.
- The target of 20 minutes for the first bag on the baggage reclaim belt was achieved for 98% of flights (target 95%).
- 3.3 A Member did a “mystery shop” whilst travelling through the Airport and he stated that there was a lot of people queuing to put their shoes back on at Central Search. Mrs Hicks replied that the Airport was mindful of this and more supportive seats with arms would be provided. She confirmed that shoehorns were available to those who requested.
- 3.4 Mr Johnson advised Members that the Airport was mindful of the new technology for airports, having recently installed “NextGen” x-ray security screening equipment. However, body scanners which permitted travellers to pass through without removing clothing and shoes would not be installed for a couple of years at Bournemouth. The Airport was currently evaluating the technology required for the local profile of passengers and the size of the airport.
- 3.5 The “mystery shop” Member had an issue with his taxi on his return journey. The Member was asked to put his experience in writing for Mrs Hicks to investigate with the taxi company.
- ACTION 3 NEW** **The Member who had a taxi issue upon landing to put his experience in writing to Mrs Hicks for investigation with the taxi company.**
- 3.6 **Customer Satisfaction:** (CSAT) scores for all airline customers continued to trend positively, with Jet2 leading the way at 95%, TUI at 92% and Ryanair 91%. Bournemouth Airport has ranked consistently highest for all Jet2 UK bases for every month this summer.
- 3.7 **PRM (Persons with Reduced Mobility)** performance results were excellent for the period, with 100% of passengers receiving assistance within 10 minutes of arrival at the Airport.
- There were 2,341 PRM passengers in October, compared to 1,720 last year for the month, representing a 36% increase.
- A second Ambulift and a fourth Aviramp had been added to the fleet of passenger assistance equipment.
- 3.8 **Access Road Footpath:** The Airport was in discussion with the Department for Education to site a path on the school side of the access road, on land under the jurisdiction of the DfE. However, they advised they were working with BCP to identify a future educational use for the site.
- The Airport applied for Planning Permission (under Permitted Development) for construction of a path on the eastern side of the road, which was granted on the 1st May 2025. Contractors were then appointed.
- The Airport was advised that construction could not start until a meeting had been held with the BCP Tree Preservation Officer, which was held on the 26th June. They advised that an Arboricultural Impact Assessment on the trees was required. The Airport appointed a consultant to carry out the Assessment, which was done and forwarded to the BCP Tree Preservation Officer for consideration.
- The Airport received BCP Decision Notice for the Tree Works Application on the 30th October 2025. Contractor attended site to review of scope of tree works required, and submitted quotation to include the coordination of the footpath works and traffic management.

The Contractor was now compiling construction phase H&S plan and works programme for review. Mobilisation period to be advised by contractor. BT Openreach compiling estimate of works for adjustments necessary to the existing 4 BT wiring chambers.

Work due to start next week.

The Deputy Chair asked about the proposed Quarry entrance and how this would affect the pedestrian footpath to the Airport, the Airport responded that this would form part of the planning application from New Milton Sand and Ballast.

- 3.9 **ACI Europe – Top Airports for Passenger Growth:** The Airport reported that Bournemouth was the only UK airport to feature in the ACI Europe's top airports for year-on-year passenger growth in September. It was noted that the positive growth experienced this year was expected to be flatter next year as the new capacity matures.
- 3.10 **Business Development:** Members were briefed on the key updates. Additional capacity was on sale for Winter 2025, with the Jet2 two aircraft base to continue year-round, and additional winter frequency on Ryanair routes.
- European Cargo had increased to six based aircraft, with 5 currently fully deployed on Bournemouth routes and a sixth based at Bournemouth but supporting third party operations elsewhere (e.g. recent 10-day Cape Town-Wolfs Fang, Antarctica contract). The EAC operational fleet was expected to be static at 6 aircraft next year.
- 3.11 The Deputy Chair asked how many people Bournemouth Airport employed for the Cargo operation. Mr Johnson replied that the Airport employed circa 100 people directly, and EAC probably up to 200. The Members expressed surprise at the size of the operation and commented that this was a big growth in employment for the region.
- 3.12 **Forecast Growth:** Airline partners continued to develop and expand their programmes: easyJet had added additional flights in April 2026 to extend the ski season; Ryanair added a new route to Trapani, Sicily in Summer 2026 and was to increase Edinburgh to four per week; Jet2 were to launch a new route to Kos in Summer 2026; and TUI were adding new routes to Larnaca, Cyprus and Kos for next summer.
- A Member asked whether the new routes, in particular Edinburgh, attracted inbound tourism to the area. Mr Johnson replied that joint marketing campaigns had been undertaken with destinations to encourage this.
- Bournemouth's network development meant that it now offered a far more compelling market appeal than pre-Covid. The addition of Jet2 / Jet2Holidays meant there was a much broader product range available and an increase in frequencies on core routes offered much more flexibility in trip durations.
- 3.13 **2025 Projects Update:** The major 2025 projects were now largely complete. These included the new outbound baggage hall, extended check-in area, new immigration hall, new domestic arrivals facility, new aircrew and engineering accommodation building, extended car park, extended In Flight Services facility, new Cargo area, additional Fuel Farm capacity and the provision of Electric Vehicle (EV) charging stations. Images were shown.
- 3.14 **Immigration Hall:** The Airport celebrated the opening of the new Immigration Hall on Friday 17th October, which represented the last major piece of new infrastructure to be delivered for 2025:
- £17m investment in the terminal zone
 - £10m investment into cargo facilities
 - Additional new baggage reclaim carousel being installed now, due to be completed 1st December had already been delivered, ahead of schedule
 - Next project: Additional departure lounge capacity for Summer 2026

ACTION 4 NEW **Tour of new facilities to be arranged for after the next meeting. Members wishing to be included to email the Secretary.**

3.15 A Member asked whether there would be an improvement in the toilet facilities in Departures. Mrs Hicks replied that there would be additional toilets for the Departures area next summer, and brand-new toilets in the new Arrivals Hall were now open.

3.16 **Winter 2025 / 26 passenger operations** were shown, along with the new routes:

There were four key airlines, TUI, Ryanair Jet2 and easyJet, and nine key tour operators, Canterbury Travel, Hays Travel, Hurtigruten, Jet2holidays, Newmarket Holidays, P&O Cruises, Santa's Lapland, Transun and TUI.

43 destinations were served, in 20 countries.

2025 new destinations: Prague, Reykjavik & Vienna, (Jet2)

2026 new destinations: Kos (Jet 2 & TUI), Larnaca (TUI) and Trapani (Ryanair)

3.17 **Full List of Destinations:**

Jet2: Agadir, Alicante, Antalya, Corfu, Costa de la Luz, Crete, Dalaman, Faro, Fuerteventura, Gran Canaria, Ibiza, Kos, Lanzarote, Madeira, Majorca, Menorca, Prague, Reykjavik, Rhodes, Tenerife, Vienna and Zante

Ryanair: Alicante, Carcassonne, Chania, Edinburgh, Faro, Fuerteventura, Girona, Gran Canaria, Krakow, Lanzarote, Majorca, Malaga, Malta, Murcia, Rhodes, Tenerife, Trapani, Wroclaw and Zadar

TUI: Antalya, Corfu, Crete, Dalaman, Gran Canaria, Ibiza, Kefalonia, Kos, Lanzarote, Larnaca, Majorca, Menorca, Paphos, Rhodes, Tenerife and Zante

easyJet: Geneva (6 flights per week)

4. **Corporate & Social Responsibility** **Danni Mallet-Knight**

4.1 **Community Fund:**

As previously reported, the Deed of Variation had been reviewed and was now with NatWest awaiting signature, following the Airport's sale to ICG.

Four applications had been received for the Fund this year to date: Poole Communities Trust – Turlin Moor play park and skate park; The Parks Foundation – improvements to parks across BCP; Scouts – international trip to Aalen, Germany; and Wildlife in Need – rescue, rehab and release of wildlife.

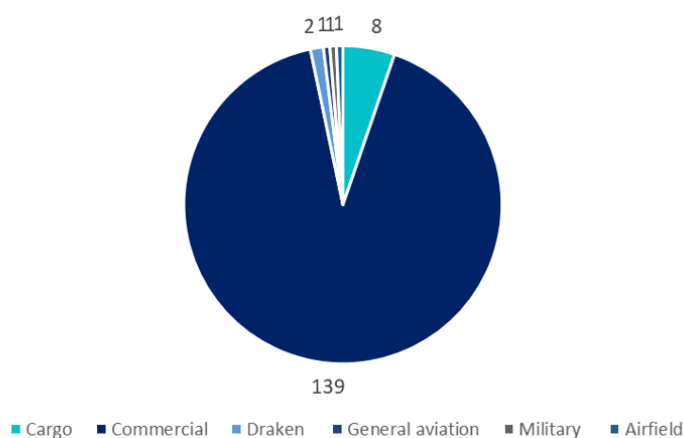
4.2 **Noise Complaints:**

Rolling Year 1st November 2024 to the 31st October 2025:

- 152 complaints for the year
- 116 complainants
- All flights were compliant.

There had been 62 repeat complaints from September 2025.

Number of Aircraft & Type
Rolling Year November 2024 - October 2025



Number of complaints per area:

Areas	All complaints
Avon Castle	1
Bear Cross	4
Bournemouth	2
Bransgore	54
Broadstone	4
Brockenhurst	58
Burley	1
Ferndown	1
Highcliffe	1
Lytchett Matravers	2
New Milton	2
Northbourne	1
Poole	3
Redhill	3
Southbourne	1
West Moors	1
West Parley	2
Wimborne	8
Other/not known	4
Total	152

- 4.3 A Member asked about the number of complaints from Brockenhurst and whether anything had changed via Air Traffic Control. Mrs Mallet-Knight replied that nothing had changed, aircraft lined up on the ILS and turned over Brockenhurst. It was noted that air traffic movements this year were a lot less than in 2019 (pre-Covid), due to the exit of flying schools.
- 4.4 The Airport had no restriction on operating into the night as a principle at the moment, however, there were currently no planned movements in overnight hours at present and the Airport did not presently roster any regular Air Traffic Control cover during this period (which meant the Airport was not open to accept movements, save for exceptional circumstances if there were significant flight delays). There were Section 106 Planning limitations on the amount of movements that could operate in the night, but the Airport was well within those limits. Also, Air Traffic Controllers had limits on hours worked. There had only been one flight which had been an exception, as an Air Traffic Controller could stay on. There had been occasions when “night” flights investigated were found to be overflights to Heathrow etc, and not under the jurisdiction of the Airport. It was noted that Cargo aircraft were operated to a more restricted day for various handling factors.
- 4.5 The Deputy Chair asked about the noise monitoring equipment and whether it had been calibrated, as previously reported, and whether it had been positioned in a location to monitor. Mrs Mallet-Knight responded that the equipment was awaiting sim cards.
- 4.6 The Deputy Chair briefed all present on the email received from Cllr Phipps of BCP (circulated to Members prior to the meeting).
- 4.7 It was decided to request a meeting with Bournemouth Airport’s new Operations Director, with a view to discussing aircraft noise in depth to gain clarity and focus all parties on the worrying increase in noise complaints, not just to the Airport but via the Consultative Committee Members and MPs. This strategic meeting was considered to be a priority and to be arranged before Christmas, if at all possible.

ACTION 5 **Extraordinary Consultative Committee Meeting to be requested with the new Bournemouth Airport**
NEW **Operations Director to discuss noise complaints.**

5. **Any Other Business**

5.1 The Deputy Chair briefed all on the current Planning Application submitted by Adventure Wonderland for a change of use from family theme park to mixed use incorporating leisure and tourism uses with ancillary cafe and retail, education and commercial car parking, along with associated infrastructure (signage, ANPR cameras and columns, cabinet, and adverts).

5.2 A discussion ensued on the commercial parking element, with concerns expressed over pedestrian safety and development on a Green Belt area.

5.3 Members had major concerns that any pedestrian using the Adventure Wonderland (Theme Park Merritown) car park to then fly from the Airport needed to cross Parley Lane, a busy unlit road, furthermore there was no footpath on that side of the Parley Lane. It could be argued that a taxi or minibus would be provided, however it had been raised at a previous Consultative Committee meeting that Members who flew into the Airport had to wait a relatively long time for a pre-booked taxi if their car was parked just across the road, what was to stop people getting fed up and walking instead. Members had real concerns regarding the Health and safety aspect of this planning application, especially as sadly, recently, there was a fatal accident on Parley Lane involving a pedestrian. There was no road crossing in the submitted plans, no lighting and no footpath on that side of the road. Members agreed that they had a duty of care to oppose this application on this concern.

The final concern was what appeared to be a great expense outlay for ANPR cameras, columns, a cabinet and signage / adverts as infrastructure for parking for 107 cars on the Green Belt. It was speculated that this could actually be the first of a number of applications in the future to increase the commercial parking spaces or, as the Green Belt status would have ceased, change the use of the area to construction of housing or retail development.

It was agreed that there would be an overall adverse impact on the Green Belt, although the safety of pedestrians was the paramount concern.

Members asked the Airport whether it had sufficient car parking spaces onsite to accommodate passenger numbers. This was confirmed.

**ACTION 6
NEW** **Consultative Committee Objection to be submitted to the Planning Application (number P/25/00993/FUL) for Adventure Wonderland change of use from family theme park to mixed use incorporating leisure and tourism uses with ancillary cafe and retail, education and commercial car parking, along with associated infrastructure (signage, ANPR cameras and columns, cabinet, and adverts). On the grounds of safety and impact on Green Belt.**

5.4 The Airport wished to make Members aware of a Planning Application to build an incinerator at Canford Resource Park. The proposed tower could potentially have implications on Airport operations, in particular the CDA (Continuous Descent Approach), which would impact aircraft noise levels on landing approach. It was decided to discuss this at the meeting with the Airport's Operations Director. Members were urged to visit the BCP Planning website to view the documents.

**ACTION 7
NEW** **Canford Chimney Planning Application to be discussed at the Extraordinary Consultative Committee Meeting with the Airport Operations Director.**

Chair

Date 2026