

Minutes

Meeting	Bournemouth Airport Consultative Committee ANNUAL GENERAL MEETING	
Held on	Thursday 19 th July 2018	
Time	1430 hrs	
Venue	Imperial Room, Departures Building	
Attendees	1.	Mr P Thorne (Chair) Christchurch & District Chamber of Trade & Com
	2.	Cllr Mrs J Jones (Deputy) Hurn Parish
	3.	Cllr A Biggs Verwood Town Council
	4.	Cllr W Dow New Forest District Council
	5.	Cllr B Goringe East Dorset District Council
	6.	Mrs J Hudson Broadstone Residents' Association
	7.	Cllr M Iyengar Poole Borough Council
	8.	Cllr Mrs P Jamieson Christchurch Borough Council
	9.	Mr E Jarvis Bransgore & District Residents' Association
	10.	Cllr Mrs B Manuel West Parley Parish & Deputy East Dorset District
	11.	Cllr R Mills Bransgore Parish
	12.	Cllr N Penman Hampshire County Council & New Forest Nat Park
	13.	Cllr Mrs M Phipps Dorset County Council
	14.	Mr B Riddle Bournemouth Chamber of Trade & Commerce
	15.	Cllr P Russell Crowhill Res' Association / Burley Parish Council
	16.	Mr D Skillicorn Prestige Holidays
	17.	Ms R Osborn Secretary to Consultative Committee
In Attendance	Bournemouth Airport Authority:	
	1.	Mr P Knight Managing Director
	2.	Mr M Twomey Head of Technical Services
Apologies	1.	Ms Anna Martin Travel Counsellors
	2.	Mr B Rickman New Forest National Park Authority
	3.	Cllr C Rochester Bournemouth Borough Council
	4.	Ms A Warner Dorset Chamber of Commerce & Industry
Meeting dates:	(All Thursdays at 1430 hrs in the Imperial Room) → 29 th November 2018 → 7 th March 2019 → 4 th July 2019 → 28 th November 2019	

1. Election of Chair and Vice Chair

- 1.1 The Chair and Deputy were confirmed in Office for the next year (second year of the three-year term). This was proposed by Cllr Phipps and seconded by Cllr Goringe.

2. Minutes of Last Meeting

- 2.1 The minutes of the last meeting, held on 8th March 2018, were approved by those present, noting the following omission, "The Chair raised the subject of confidentiality and stated that, to continue to have a full and open discussion / relationship with the Airport, confidentiality must be respected by Members, when requested".

3. Matters Arising / Actions

- 3.1 There were none.

4. Report by the Managing Director

- 4.1 The Airport advised that the transition from MAG to RCA was complete, with the exception of the Chroma system and Check-In system.
- 4.2 Discussions were ongoing with airlines to grow the Business.
- 4.3 BOMO ceased trading on the 20th June 2018, leaving over 200 sets of car keys at the Airport Information Desk. Passengers were given every assistance in reconciling them with their vehicles and with bookings. All keys have been returned.
- 4.4 The Airport gave a business update YTD (1st April 2018 to 30th June 2018). Passenger numbers stood at 212K, against a budget of 207K. The increase was due to the introduction of a year-round Ryanair Krakow flight and high load factors on all other routes. The overall budget had been adversely affected by reduced General Aviation (GA) performance, however, there would be a benefit due to the cessation of the BOMO operation. Costs were flat to budget.
- 4.5 Hangar 12 had been let to Gama Aviation, to commence operations in September 2018 (as reported in the Bournemouth Echo on the 17th July).
- 4.6 Passenger performance by airline was shown and discussed.
- 4.8 Summer 2018 routes were reported, as follows. Ryanair: Alicante; Malaga; Faro; Malta; Tenerife; Krakow; Gran Canaria; Murcia; Palma and Girona. TUI / First Choice: Gran Canaria; Tenerife; Lanzarote; Mallorca; Corfu; Dalaman; Ibiza; Rhodes; Naples and Paphos.
- 4.9 Ryanair had announced a twice-weekly Paphos throughout the winter of 2018/19, which was likely to continue for summer 2019. TUI had announced Kefalonia, Crete and Anatalya for 2019.
- 4.10 Since the last Committee meeting, the following incidents had occurred:

	Number
Aircraft Accidents	0
Aircraft Ground Incidents	0
Full Emergencies	2
Local Standby	9
Weather Standby	19
First Aid	2
Off-Airport Road Traffic Accidents	1

Chinook with gearbox problems and a DA40 with a rough running engine. Both landed safely.

- 4.11 Airport passenger comparison was shown from 2016 to 2018, along with the movement comparison for the same period. It was anticipated that the Airport would hit passenger budget this year, with additional growth expected for next year. Commercial aircraft movements were fairly static, so the passenger growth was from fuller aircraft. Non-commercial flights had increased due to the pilot training boom in the UK. June and July aircraft movements had increased as a result of the good weather.
- 4.12 The Airport was no longer taking part in the ASQ passenger surveys, which was a European scheme endorsed by MAG. It was now felt that a different approach should be taken, i.e. to use a UK recognised benchmark system to score the Airport against the other airports in the RCA Group, as well as other UK airports.
- 4.13 The CAA had scored the Airport as "Good" in their annual PRM (Persons with Reduced Mobility) Report of UK airports.
- 4.14 A Member had seen the Twitter survey concerning a Premium Lounge and asked whether £20 would be too cheap, compared to other airports operating such a facility. The Airport replied that analysis into operating a Premium Lounge had shown that it would be beneficial and provide the service passengers wanted. The £20 fee had been suggested, as this was the sum charged at the other RCA operated airports.

- 4.15 The Chair asked whether certain business functions would be centralised in the RCA Group, as had been by MAG. The Airport replied that it was a standalone business, with support / assistance from elsewhere within the RCA Group.
- 4.16 The Chair and a Member complained about the length of time it took to be served in The Olive Tree when they last flew out. The Airport replied that it had been recognised that the service had not been to the aspired level and the MD and RCA's Commercial Manager had met with the MD of TRG (who operated the restaurant / café facilities in the Terminal). Feedback from TRG was very positive, a new onsite Manager had been appointed and improvements made.

5. Update on Roadworks around the Airport site

- 5.1 The Chair thanked Cllr Phipps for investigating the current progress of the works and for the update provided to Members, as follows.
- 5.2 Cllr Phipps showed Members a plan of the Hurn Roundabout Improvements. The roundabout would be made smaller, splitter islands replaced, repositioned and made smaller. Cycle ways would be widened. The works would permit a better flow of traffic. The wooden footbridge was to be replaced, widened and renewed. Outside Hurn Post Office, the village green will be made wider on one side and narrower on the other and the verge on the other side of Matchams Lane will be made wider to give pedestrians and vehicles more visibility. Works were due to end in September, however, utilities had to be moved and this had taken longer, so end date should now be October. There were no plans to widen the road bridge.
- 5.3 The Blackwater East and West Improvement Plan was then shown. The East works were almost complete. The West (Hurn side) were to start in September but works on the highway itself would start after Christmas. There was to be a bespoke slip road to the North and land was to be purchased from the Forestry Commission. There would be more lanes for traffic exiting from the Cooper Dene direction. Also, in September, the slip road from Blackwater East would be widened, along with the whole route to Cooper Dene, resulting in three lanes from Blackwater to Cooper Dene. The works would continue until June 2019, then stop and resume in September 2019 to avoid the holiday period. A Member stated that he had been in touch with the Project Engineer and had requested that the works be suspended over the Christmas 2018 period as they would affect trade. It was believed that the speed limit would be adjusted to 50 mph.
- 5.4 The Hurn Court Lane one-way system had been blocked off during the roadworks and this had proved a huge success for residents. This was due to traffic circumventing the roadworks by going the wrong way along Hurn Court Lane, which was very dangerous.
- 5.5 Finally, the Wessex Fields Plan Phase 1 was shown. This would create a new link from the A338 to the Wessex Business Park, also creating a second route into Bournemouth Hospital. The Planning Application for this had closed in February 2018 and a final decision was awaited. Phase 2 would start in 2020.

6. Aircraft Noise Report

- 6.1 For the period July 2017 to June 2018, there were 39 complaints from 30 people (not including repeat complainants). Of the 39 complaints, 35 were found to be compliant and 4 non-compliant (companies had been contacted, where necessary, and reminded of the operational restrictions). The majority of the complaints were from the New Forest area (9), followed by the Merley and Bransgore (both generating 4). Total aircraft movements per complaint for the period was shown and it was noted that this now stood at 800 movements per complaint, against a target of 150 per complaint, which was very good.
- 6.2 A Member stated that there seemed to be more aircraft activity over Burley of late and some of the residents were Air Traffic Controllers who had advised that these aircraft were non-compliant. The Member asked the Airport to explain why this was and did it have a list of non-compliant aircraft, or did it just log the non-compliant aircraft from complaints made. The Airport responded that it was confident that the data held by ATC was correct and it invited the Member to provide evidence of non-compliant aircraft (times, dates etc) and it would investigate each individual aircraft movement.
- 6.3 The Deputy Chair requested that the Airport include in its Noise Report the details of any non-compliant aircraft (identified as a result of a complaint) by aircraft, area overflown and reason for non-compliance.

ACTION **In the Aircraft Noise Report, the Airport to include the particulars of each non-complaint aircraft (identified as a result of a complaint), including aircraft, area overflowed and reason for non-compliance.**

7. Community Fund

- 7.1 In May 2018, the Community Fund Committee awarded £10,000 to the Burton Scout Group, as their hall had been condemned and this award would help provide a new facility. This facility reached into the wider community and acted as a community centre, with many other community groups using the facility in addition to the numerous Scout Groups.
- 7.2 £500 was also awarded to Christchurch Lions to aid their valuable community work and to support their annual family fun day.
- 7.3 At present, the Community Fund was restricted to the Christchurch area and Members discussed this point and some expressed frustration that their areas, which were in close proximity to the Airport, were not eligible. The Deputy Chair suggested that, if there was an opportunity to change this with the merger of Bournemouth, Christchurch and Poole councils, the Consultative Committee could write and lobby for the area to be amended. This was agreed.

ACTION **The Chair and Deputy Chair to investigate the point of contact at Christchurch Council for the Airport's Community Fund and to write to them to request that the area of eligibility be extended to outside of the Christchurch boundary, covering specific areas affected by Airport activity.**

8. Noise Action Plan (NAP) Review

- 8.1 As discussed at the previous meeting, the Environmental Noise Directive required a review of the NAP to be submitted in August 2018. The draft review was completed and circulated to Members for a 12-week consultation. No comments were received; therefore, the NAP will now be submitted to DEFRA for sign-off by the Secretary of State for Environment.

9. Any Other Business

- 9.1 Paul Knight advised that this was his last Consultative Committee Meeting and he wished to thank all Members for their full and frank debates and support. The Chair thanked Mr Knight for his honest and open manner with Members and his willingness to meet and support Members outside of the Committee.

Chairman

Date

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